

Official Record Index

| Item No. | Description | Date Entered into Record |
|---------------------|--|---------------------------------|
| 1. | Request/approval to study for discontinuance | 3/14/2011 |
| 2. | Notice (if appropriate) to Headquarters of suspension | 3/14/2011 |
| 3. | Notice (if appropriate) to customers/ district personnel of suspension | 3/14/2011 |
| 4. | Highway map with community highlighted | 3/17/2011 |
| 5. | Eviction notice (if appropriate) | 3/17/2011 |
| 6. | Building inspection report and original photos of building deficiencies (if appropriate) | 3/17/2011 |
| 7. | Post office and community photos | 3/22/2011 |
| 8. | PS Form 150, Postmaster Workload Information | 3/27/2011 |
| 9. | Worksheet for calculating work service credit | 3/22/2011 |
| 10. | Window transaction record | 4/04/2011 |
| 11. | Record of incoming mail | 4/04/2011 |
| 12. | Record of dispatched mail | 4/04/2011 |
| 13. | Administrative postmaster/OIC comments | 3/19/2011 |
| 14. | Inspection service/local law enforcement vandalism reports | 3/17/2011 |
| 15. | Post Office fact sheet | 6/02/2011 |
| 16. | Community fact sheet | 6/02/2011 |
| 17. | Alternative service options/cost analysis | 4/01/2011 |
| 18. | Form 4920, Post Office Closing or Consolidation Proposal-Fact Sheet (with past 3 fiscal years of revenue and revenue units) | 6/03/2011 |
| 19. | Analysis of investigative findings/recommendations | 4/04/2011 |
| 20. | Questionnaire instruction letter to postmaster/OIC | 4/26/2011 |
| 21. | Cover letter, questionnaire, and enclosures | 4/26/2011 |
| 22. | Returned customer questionnaires and Postal Service response letters | 4/26/2011 |
| 23. | Analysis of questionnaires | 6/01/2011 |
| 24. | Community meeting roster | 6/01/2011 |
| 25. | Community meeting analysis | 6/01/2011 |
| 26. | Community meeting letter (if meeting held prior to questionnaire) | |
| 27. | Petition and Postal Service response letter (if appropriate) | 6/02/2011 |
| 28. | Congressional inquiry and Postal Service response letter (if appropriate) | 6/02/2011 |
| 29. | Proposal checklist | 6/03/2011 |
| 30. | District notification to Government Affairs | 6/14/2011 |
| 31. | Instructions to postmaster/OIC to post proposal | 6/08/2011 |
| 32. | Invitation for comments exhibit | 6/14/2011 |
| 33. | Proposal exhibit | 6/14/2011 |
| 34. | Comment form exhibit | 6/14/2011 |
| 35. | Instructions for postmaster/OIC to remove proposal | 8/15/2011 |
| 36. | Round-date stamped proposals and invitations for comments from affected offices | 8/18/2011 |
| 37. | Notification of taking proposal and comments under internal consideration | 8/15/2011 |
| 38. | Customer comments and Postal Service response letters | 8/29/2011 |
| 39. | Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) | 10/26/2011 |
| 40. | Analysis of comments | N/A |
| 41. | Revised proposal (if appropriate) | N/A |
| 42. | Updated PS form 4920 (if appropriate) | N/A |
| 43. | Certification of record | 8/29/2011 |
| 44. | Log of Post Office discontinuance actions | 8/29/2011 |

| Item No. | Description | Date Entered into Record |
|---------------------|---|---------------------------------|
| 45. | Transmittal to vice president, Delivery and Retail, from District Manager, Customer Service and Sales | 8/30/2011 |
| 46. | Headquarters' acknowledgment of receipt of record | 9/11/2011 |
| 47. | Final determination transmittal letter from Headquarters | 9/26/2011 |
| 48. | Instruction letter to postmaster/OIC on posting | 9/30/2011 |
| 49. | Round-date stamped final determination cover sheets | |



03/14/2011

DEBORAH ESSLER
DISTRICT MANAGER
NORTHERN NEW ENGLAND PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the Maine 2nd congressional district.

| | |
|-------------------------------|--|
| Post Office Name: | EAST POLAND |
| Zip+4 Code: | 04230-9998 |
| EAS Level: | 55 |
| Finance Number: | 222535 |
| County: | Androscoggin |
| Proposed Admin Office: | POLAND |
| ADMIN Miles Away: | 5.2 |
| Near Office Name: | MINOT |
| Near Miles Away: | 1.5 |
| Number of Customers: | |
| Post Office Box: | 82 |
| General Delivery: | 0 |
| Rural Route (RR): | 0 |
| Highway Contract Route (HCR): | 0 |
| Intermediate RR: | 0 |
| Intermediate HCR: | 0 |
| City Delivery: | 0 |
| Total Customers: | 82 |
| ZIP Code Change: | Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code |
| Maintain Town Name: | Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/> |

The above office became vacant when the postmaster retired on 11/26/2008.

This is a management initiated study to determine if regular and effective service can be provided through alternate means.

JAMES THORNTON
Manager, Post Office Operations

Approval to Study for Discontinuance:

DEBORAH ESSLER
DISTRICT MANAGER
NORTHERN NEW ENGLAND PFC

03/14/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1361816

Item Nbr: 2

NOTICE OF POST OFFICE EMERGENCY SUSPENSION**A. Office**

Name: EAST POLAND State: ME Zip Code: 04230
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC
Congressional District: Maine 2nd County: Androscoggin
EAS Grade: 11 Finance Number: 222535
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Jim McCartney
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
Tele No: (207) 482-7168

Date: 03/17/2011
Fax No: (207) 482-7266



Docket: 1361816 - 04230
Item Nbr: 3

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: EAST POLAND State: ME Zip Code: 04230
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC
Congressional District: Maine 2nd County: Androscoggin
EAS Grade: 11 Finance Number: 222535
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Jim McCartney
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
Tele No: (207) 482-7168

Date: 03/17/2011
Fax No: (207) 482-7266



A service of


 DOCKET NO
 ITEM NO
 PAGE

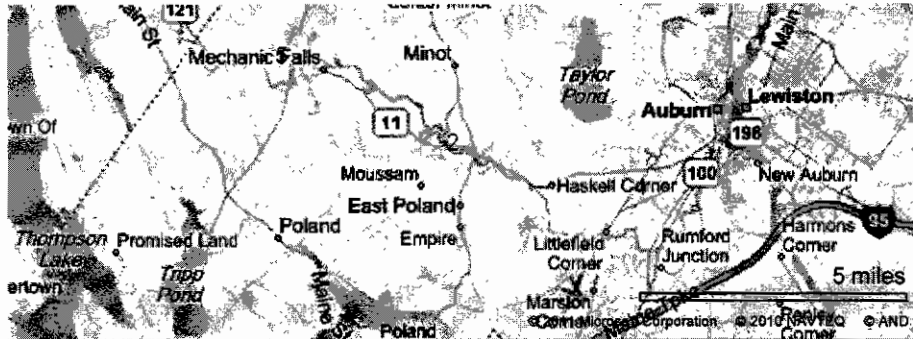
1361816-04230

4

Post Office™ Locations

[PRINT](#) | [BACK](#)

Post Office™ Locations near 04230



- | | | |
|---|--|--|
| <p>1 Post Office™ Location - EAST POLAND 726 EMPIRE RD EAST POLAND, ME 04230-9998 (800) ASK-USPS (800) 275-8777 (207) 998-4549</p> <p>0.0 mi</p> | <p>Business Hours Mon-Fri 8:00am-12:00pm 1:00pm-5:00pm Sat 8:00am-12:00pm Sun closed</p> | <p>Services PO Boxes Online</p> <p>Service hours may vary. Please check link for business hours.</p> |
| <p>2 Post Office™ Location - MINOT 348 MINOT AVE MINOT, ME 04258-9998 (800) ASK-USPS (800) 275-8777 (207) 784-2202</p> <p>1.2 mi</p> | <p>Business Hours Mon-Fri 8:30am-12:30pm 2:00pm-4:00pm Sat 8:30am-11:30am Sun closed</p> | <p>Services PO Boxes Online</p> <p>Service hours may vary. Please check link for business hours.</p> |
| <p>3 Post Office™ Location - POLAND 965 MAINE ST POLAND, ME 04274-9998 (800) ASK-USPS (800) 275-8777 (207) 998-4396</p> <p>2.9 mi</p> | <p>Business Hours Mon-Fri 8:00am-12:30pm 1:30pm-4:00pm Sat 8:15am-11:15am Sun closed</p> | <p>Services PO Boxes Online</p> <p>Service hours may vary. Please check link for business hours.</p> |
| <p>4</p> | <p>Business Hours Mon-Fri</p> | <p>Services PO Boxes Online</p> |

Post Office™**Location -****AUBURN**

258 RODMAN RD
AUBURN, ME 04210-
9998

(800) ASK-USPS

(800) 275-8777

(207) 786-0604

3.6 mi

9:00am-5:00pm

Sat

9:00am-12:00pm

Sun

closed

Service hours may vary. Please
check link for business hours.

5 Post Office™**Location -****MECHANIC FALLS**

33 DEPOT SQ
MECHANIC FALLS,
ME 04256-9998

(800) ASK-USPS

(800) 275-8777

(207) 346-6171

4.3 mi

Business Hours

Mon-Fri

9:00am-11:00am

1:00pm-4:30pm

Sat

9:00am-12:00pm

Sun

closed

Services**PO Boxes Online**

Service hours may vary. Please
check link for business hours.

Post Office™ Locations near 04230**By City**

[EAST POLAND](#)

[MINOT](#)

[POLAND](#)

[MECHANIC
FALLS](#)

[NEW
GLOUCESTER](#)

By ZIP Code

[04258](#) [04274](#) [04210](#) [04256](#) [04223](#) [04260](#) [04240](#) [04291](#) [04288](#) [04270](#)

[04238](#) [04015](#) [04280](#) [04250](#) [04236](#) [04069](#) [04039](#) [04282](#) [04281](#) [04252](#)

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on phone numbers and
addresses.

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Reverse Phone Number

See who is calling you

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Eviction Notice

A. Office

Name: EAST POLAND State: ME Zip Code: 04230
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC
Congressional District: Maine 2nd County: Androscoggin
EAS Grade: 55 Finance Number: 222535
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Jim McCartney
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
Tele No: (207) 482-7168

Date: 03/24/2011
Fax No: (207) 482-7266



Building Inspection Report

A. Office

Name: EAST POLAND State: ME Zip Code: 04230
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC
Congressional District: Maine 2nd County: Androscoggin
EAS Grade: 55 Finance Number: 222535
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Jim McCartney
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
Tele No: (207) 482-7168

Date: 03/24/2011
Fax No: (207) 482-7266



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DOCKET NO 1361816-09230
 ITEM NO 76
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PS Form 150, Postmaster Workload Information

| | | | |
|---|--|--|--------------------|
| Post Office, State & Zip Code EAST POLAND, ME 04230 | | Postmaster's Signature KQ1Y1P | Date 03/23/2011 |
| District Office, State & Zip Code NORTHERN NEW ENGLAND PFC, MAINE 04101 | | District Manager's Signature KYB8X8 | Date 03/27/2011 |
| (Check Box) | | | |
| <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR | | See Instructions on Reverse | |
| 1. | Current Office Level | | 55 |
| 2. | Finance Number | (1-6) | 222535 |
| 3. | General Delivery Families Served | (7-9) | 0 |
| 4. | Post Office Boxes/Call Boxes Rented | (10-15) | 82 |
| 5. | Possible City Deliveries | (16-20) | 0 |
| 6. | Administrative Rural Boxes Served | (21-25) | 0 |
| 7. | Intermediate Rural Boxes Served | (26-30) | 0 |
| 8. | Administrative Responsibility form Intermediate Rural Boxes for Other Offices | (31-35) | 0 |
| 9. | Administrative Highway Contract/Star Route Boxes Served | (36-39) | 0 |
| 10. | Intermediate Highway Contract/Star Route Boxes Served | (40-43) | 0 |
| 11. | Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices | (44-47) | 0 |
| 12. | Number of Carrier Stations/Branches | (48-49) | 0 |
| 13. | Number of Finance Stations/Branches | (50-51) | 0 |
| 14. | Number of Contract Stations/Branches & Community Post Offices | (52-53) | 0 |
| 15a. | Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.) | (54) | N |
| 15b. | Duration of Experience A Seasonal Workload? (minimum of 8 weeks) | (55-56) | 0 |
| 16. | Does Office Perform Outgoing Distribution for Other Offices? | (57) | N |
| 17. | Does Office Perform Incoming Distribution for Other Offices? | (58) | N |
| 18. | Does Office Perform Incoming Secondary Distribution for Other Offices? | (59) | N |
| 19. | Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office? | (60) | N |
| 20. | Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office? | (61) | N |
| 21. | Do You Have Responsibility for Vehicle Maintenance Facilities? | (62) | N |
| 22. | Does Your Office Have Administrative Responsibility for an Air Transfer Office? | (63) | N |
| 23. | Is Postmaster Lessor for Government Owned Building? | (64) | N |
| 24. | Does Office Have MPLSM/SPLSM? | (65) | N |
| 25. | Does Office Distribute Food Stamps? | (65) | N |

PS Form 150, Postmaster Workload Information

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| | Normal | During Seasonal Period |
|---|--------|------------------------|
| General Delivery Families Served | 0 | 0 |
| Post Office Boxes/Call Boxes Rented | 82 | 0 |
| Possible City Deliveries | 0 | 0 |
| Administrative Rural Boxes Served | 0 | 0 |
| Intermediate Rural Boxes Served | 0 | 0 |
| Administrative Responsibility/Number Intermediate Rural Boxes | 0 | 0 |
| Administrative Highway Contract/Star Route Boxes Served | 0 | 0 |
| Intermediate Highway Contract/Star Route Boxes Served | 0 | 0 |
| Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes | 0 | 0 |

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cutting, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: EAST POLAND
Office Zip+4: 04230 -9998 District: NORTHERN NEW ENGLAND PFC

Activity WSCs

| | | | | |
|--|-----------|--------|---|-----------|
| General Delivery Families Served (Item 3, PS Form 150) | <u>0</u> | X 1.0 | = | <u>0</u> |
| Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150) | <u>82</u> | X 1.0 | = | <u>82</u> |
| Possible City Deliveries (Item 5, PS Form 150) | <u>0</u> | X 1.33 | = | <u>0</u> |
| Administrative Rural Boxes Served (Item 6, PS Form 150) | <u>0</u> | X 1.0 | = | <u>0</u> |
| Intermediate Rural Boxes Served (Item 7, PS Form 150) | <u>0</u> | X 0.7 | = | <u>0</u> |
| Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150) | <u>0</u> | X 0.3 | = | <u>0</u> |
| Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150) | <u>0</u> | X 1.0 | = | <u>0</u> |
| Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150) | <u>0</u> | X 0.7 | = | <u>0</u> |
| Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150) | <u>0</u> | X 0.3 | = | <u>0</u> |
| Total Activity WSCs | | | | <u>82</u> |

Revenue WSCs

| | | | | |
|---------------------|--------------------------------|-------------------|---|--------------|
| First | 25 revenue units: 1.00 | X <u>25</u> units | = | <u>25.00</u> |
| Next | 275 revenue units: 0.50 | X <u>24</u> units | = | <u>12.00</u> |
| Next | 700 revenue units: 0.25 | X <u>0</u> units | = | <u>0.00</u> |
| Next | 5000 revenue units: 0.10 | X <u>0</u> units | = | <u>0.00</u> |
| | Balance of revenue units: 0.01 | X <u>0</u> units | = | <u>0.00</u> |
| Total revenue WSCs: | | | | <u>37.00</u> |

Activity WSCs 82 + Revenue WSCs = 37.00 Base WSCs 119.00 = EAS Grade EPrevious evaluation: EAS grade 55Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JIM MCCARTNEY

JAMES.J.MCCARTNEY@USPS.GOV

Printed Name

Signature

NORTHERN NEW ENGLAND PFC District Review
Coordinator

03/22/2011

Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name: EAST POLAND

ZIP+4:

04230 - 9998

Completed BY:

KQ1Y1P

Survey Period: 03/19/2011

through

04/01/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps and a money order as two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (///) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

[illegible]

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4

EAST POLAND 04230 - 9998

Dates Recorded

03/19/2011 through 04/01/2011

| Date | Letters | | Flats | | Parcels | | Other | |
|---------------|-------------|----------|-------------|----------|----------|----------|-------|-----|
| | First Class | Standard | First Class | Standard | Priority | Standard | | |
| Sat - 03/19 | 171 | 0 | 19 | 19 | 2 | 1 | 0 | 0 |
| Sun - 03/20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mon - 03/21 | 246 | 0 | 49 | 49 | 6 | 4 | 0 | 0 |
| Tue - 03/22 | 96 | 0 | 29 | 0 | 1 | 1 | 0 | 0 |
| Wed - 03/23 | 96 | 0 | 29 | 0 | 1 | 1 | 0 | 0 |
| Thu - 03/24 | 171 | 0 | 10 | 20 | 3 | 4 | 0 | 0 |
| Fri - 03/25 | 153 | 0 | 29 | 92 | 1 | 8 | 0 | 0 |
| Sat - 03/26 | 209 | 0 | 20 | 20 | 4 | 1 | 0 | 0 |
| Sun - 03/27 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mon - 03/28 | 341 | 0 | 58 | 58 | 4 | 2 | 0 | 0 |
| Tue - 03/29 | 96 | 0 | 29 | 0 | 1 | 8 | 0 | 0 |
| Wed - 03/30 | 171 | 0 | 40 | 20 | 6 | 3 | 0 | 0 |
| Thu - 03/31 | 209 | 0 | 30 | 0 | 3 | 2 | 0 | 0 |
| Fri - 04/01 | 153 | 82 | 10 | 82 | 1 | 5 | 0 | 0 |
| TOTALS | 2,112 | 82 | 352 | 360 | 33 | 40 | 0 | 0 |
| Daily Average | 176.0 | 6.8 | 29.3 | 30.0 | 2.8 | 3.3 | 0.0 | 0.0 |

Signature of Person Making Count:

KQ1Y1P

Printed Name:

KQ1Y1P

Date:

04/04/11

Conversion Rate

| Letter Type | Total Pieces Per Foot | Flat Type | Total Pieces Per Foot |
|-------------------|-----------------------|-----------------|-----------------------|
| Manual Letters | 227 | Manual Flats | 115 |
| Automated Letters | 215 | Automated Flats | 115 |
| Sequenced Letters | 227 | Sequenced Flats | 115 |

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 EAST POLAND 04230 - 9998

Dates Recorded 03/19/2011 through 04/01/2011

| Date | Letters | | Flats | | Parcels | | Other | |
|---------------|-------------|----------|-------------|----------|----------|----------|-------|-----|
| | First Class | Standard | First Class | Standard | Priority | Standard | | |
| Sat - 03/19 | 40 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| Sun - 03/20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mon - 03/21 | 75 | 0 | 7 | 0 | 12 | 0 | 0 | 0 |
| Tue - 03/22 | 44 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Wed - 03/23 | 42 | 0 | 7 | 0 | 2 | 0 | 0 | 0 |
| Thu - 03/24 | 42 | 0 | 0 | 0 | 9 | 0 | 0 | 0 |
| Fri - 03/25 | 22 | 0 | 1 | 0 | 6 | 0 | 0 | 0 |
| Sat - 03/26 | 24 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Sun - 03/27 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mon - 03/28 | 50 | 0 | 8 | 1 | 2 | 2 | 0 | 0 |
| Tue - 03/29 | 29 | 0 | 2 | 0 | 0 | 0 | 0 | 0 |
| Wed - 03/30 | 28 | 0 | 3 | 0 | 3 | 0 | 0 | 0 |
| Thu - 03/31 | 36 | 0 | 5 | 0 | 0 | 0 | 0 | 0 |
| Fri - 04/01 | 21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTALS | 453 | 0 | 33 | 1 | 35 | 2 | 0 | 0 |
| Daily Average | 37.8 | 0.0 | 2.8 | 0.1 | 2.9 | 0.2 | 0.0 | 0.0 |

Signature of Person Making Count:

Printed Name:

Date:

KQ1Y1P

KQ1Y1P

04/04/11



03/19/2011

OIC/POSTMASTER

SUBJECT: EAST POLAND Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the EAST POLAND Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the EAST POLAND Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JIM MCCARTNEY by 04/02/2011. This information will be entered into the official record for public viewing.

| | |
|------------------------------|-----------|
| Post Office Box | <u>82</u> |
| General Delivery | <u>0</u> |
| Rural Route (RR) | <u>0</u> |
| Highway Contract Route (HCR) | <u>0</u> |
| Intermediate RR | <u>0</u> |
| Intermediate HCR | <u>0</u> |
| City Delivery | <u>0</u> |
| Total Customers | <u>82</u> |

If you have any comments on alternate means of providing services to the EAST POLAND customers, please provide them below:

JIM MCCARTNEY
Post Office Review Coordinator

Comments:

Dan's Auto pob 119; Labbay's Repair Garage pob 1; Empire Grove pob 30; Liberty Baptist Church pob 49; Only last 2 are actually named on pob. the rest are received in their personal pob.

cc: Official Record



03/17/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EAST POLAND Post Office, 04230 - 9998, located in Androscoggin County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JIM MCCARTNEY
Post Office Review Coordinator
NORTHERN NEW ENGLAND PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



03/22/2011

*Androscoggin Sheriffs Department
2 Turner St
Auburn ME 04210-5894*

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the EAST POLAND Post Office, 04230 - 9998, located in Androscoggin County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

JIM MCCARTNEY
Post Office Review Coordinator
NORTHERN NEW ENGLAND PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 2

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

| | | | |
|------------------------|--------------------|-------|-------------------|
| Post Office Name | <u>EAST POLAND</u> | ZIP+4 | <u>04230-9998</u> |
| Congressional District | <u>Maine 2nd</u> | Date | <u>04/01/2011</u> |

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

security- 4 foot open space from top of PO Boxes to ceiling

2. Is the facility accessible to persons with disabilities? ☐ Yes ☒ No

3. Lease terms? 30-day cancellation clause? yearly, 60 day notice

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

5. List potential CPO sites.

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

Clerk serving as OIC would be assigned back to his bid office.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

HCR delivers and dispatches mail at 05:50 AM and 05:55 PM Collection box will not be retained.

How Post Office boxes are installed? 131

How Post Office boxes are used? 82

What are the window service hours? 08:00 - 12:00 - 13:00 - 17:00 M-F

08:00 - 12:00 S

What are the lobby hours? 08:00-17:00 M-F

08:00-12:00 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

None reported

Post Office Survey Sheet(continued)

Docket: 1361816 - 04230

Page Nbr: 15

Page Nbr: 2

| | | |
|-----|---|---|
| 10. | What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? | |
| | <hr/> | |
| 11. | List potential CBU/parcel lockers sites and distances from present Post Office site. present location | |
| | <hr/> | |
| 12. | Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? | |
| | Senior citizens who are assisted, to their vehicle, with heavy packages. | |
| | <hr/> | |
| 13. | Rural delivery/HCR delivery. | |
| | a. What is current evaluation? | A24 |
| | b. Will this change result in the route being overburdened? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| | If so, what accommodations will be made to adjust the route? | <hr/> |
| | c. How many boxes and miles will be added to the route? | 82, box 1 Miles |
| | d. What would be the additional annual expense if the route is increased? | 6164 |
| | e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? | 0 |
| | f. At what time of the day does the carrier begin delivery to the community? | 11:30 |
| | Will this delivery time be affected if the office is discontinued? (Y or N) | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| | If so, how? | 0 |
| | <hr/> | |
| 14. | Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less | |
| | <hr/> | |

Community Survey Sheet

Community Survey Sheet

| | | | |
|------------------------|--------------------|-------|-------------------|
| Post Office Name | <u>EAST POLAND</u> | ZIP+4 | <u>04230-9998</u> |
| Congressional District | <u>Maine 2nd</u> | Date | <u>04/01/2011</u> |

1. Incorporated?

☒ Yes ☐ No

Local government provided by:

Poland Board of Selectmen

Police protection provided by:

Androscoggin Sheriffs Department

Fire protection provided by:

Poland Volunteer Fire Department

School location:

Poland Regional School District

2. What population growth is expected? (Please document your source)

Projected Annual Household Growth Rate: 1.40% Source: Growth Link. Growth expected is based on Town of Poland

3. What residential, commercial, or business growth is expected? (Please document your source)

Minimum in service area of office. Town Hall

History. (Are there any special historical events related to the community?)

Are there any special community events to consider?

4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

No special historical events in office service area. Building is not a state or national landmark.

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

retirees, commuters, and self employed are the primary make-up of the community.

Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.

6. Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

Public Bulletin Board Selective Service Info Seniors and handicapped customers would be able to get assistance at Poland Post Office

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: EAST POLAND

Office Zip+4: 04230 -9998 District: NORTHERN NEW ENGLAND PFC

1. Enter the number of additional
boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional
miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate
(Contact Area Manager, Purchasing/Contracting
Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

| U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet | | | | 1. Date Prepared 06/03/2011 | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|--|--|---------------|----------|------------|----------------|-----|----|--------------|----|---|-----------|---|---|----------|---|---|----------|-----|----|--------------------------|--|---|-------------------|--|---|
| 2. Post Office Name EAST POLAND | | 3. State and ZIP + 4 Code ME, 04230-9998 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 4. District, Customer Service NORTHERN NEW ENGLAND PFC | 5. Area, Customer Service NORTHEAST | 6. County Androscoggin | 7. Congressional District Maine 2nd | | | | | | | | | | | | | | | | | | | | | | | | | |
| 8. Reason for Proposal to Discontinue This is a management initiated study to determine if regular and effective service can be provided through alternate means. | | 9. PO Emergency Suspend (Reason and Date) No Suspension | | 10. Proposed Permanent Alternate Service | | | | | | | | | | | | | | | | | | | | | | | | |
| 11. Staffing | | 12. Hours of Service | | | | | | | | | | | | | | | | | | | | | | | | | | |
| a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 11/28/2008 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-55 Downgraded from EAS-55 d. No. of Clerks- 0 No. of Career- 0 No. of Non-Career- 0 e. No. of Others- 0 No. of Career- 0 No. of Non-Career- 0 | | a. Time M-F 08:00 to 12:00 and 13:00 to 17:00 Sat 08:00 to 12:00 Total Window Hours Per Week a. Lobby Time M-F 08:00 to 17:00 Sat 08:00 to 12:00 44.00 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13. Number of Customers Served | | 14. Daily Volume (Pieces) | | | | | | | | | | | | | | | | | | | | | | | | | | |
| a. General Delivery 0 b. P.O. Box 82 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 82 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 18.50 | | <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>182</td> <td>37</td> </tr> <tr> <td>b. Newspaper</td> <td>59</td> <td>2</td> </tr> <tr> <td>c. Parcel</td> <td>8</td> <td>3</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>247</td> <td>42</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table> | | | Types of Mail | Received | Dispatched | a. First-Class | 182 | 37 | b. Newspaper | 59 | 2 | c. Parcel | 8 | 3 | d. Other | 0 | 0 | e. Total | 247 | 42 | f. No. of Postage Meters | | 0 | g. No. of Permits | | 0 |
| Types of Mail | Received | Dispatched | | | | | | | | | | | | | | | | | | | | | | | | | | |
| a. First-Class | 182 | 37 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| b. Newspaper | 59 | 2 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| c. Parcel | 8 | 3 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| d. Other | 0 | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| e. Total | 247 | 42 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| f. No. of Postage Meters | | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| g. No. of Permits | | 0 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Finances a. FY 2008 \$ 23,592 2009 \$ 19,230 2010 \$ 18,640 | | Receipts \$ 23,592 b. EAS Step 1 PM Basic Salary (no Cola) \$ 22288 c. PM Fringe Benefits (\$3.6% of b.) \$ 7,466 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15a. Quarters | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 11/30/2011 Annual Lease \$ 6000 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 15b. Explain: | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 17. Schools, Churches and Organization in Service Area: No: 1 Liberty Baptist Church | | 19. Administrative/Emanating Office (Proposed): Name POLAND EAS Level 18 Miles Away 5.2 Window Service Hours: M-F 13:30 to 18:00 SAT 08:15 to 11:15 Lobby Hours: M-F 07:30-16:30 SAT 07:30-11:30 PO Boxes Available: 192 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18. Businesses in Service Area: No: 3 Dan's Auto Labbay's Repair Garage Empire Grove | | 20. Nearest Post Office (if different from above): Name MINOT EAS Level 16 Miles Away 1.5 Window Service Hours: M-F 14:00 to 16:00 SAT 08:30 to 11:30 Lobby Hours: M-F 07:00-16:30 SAT 07:00-11:30 PO Boxes Available: 475 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 21. Prepared by | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Printed Name and Title JIM MCCARTNEY | | Signature JIM MCCARTNEY | | Telephone No. AC () (207) 482-7168 | | | | | | | | | | | | | | | | | | | | | | | | |
| PO Discontinuance Coordinator Name JIM MCCARTNEY | | Telephone No. AC () (207) 482-7168 | | Location PORTLAND, ME | | | | | | | | | | | | | | | | | | | | | | | | |



A. Office

Name: EAST POLAND State: ME Zip Code: 04230
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC
Congressional District: Maine 2nd County: Androscoggin
EAS Grade: 11 Finance Number: 222535
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Jim McCartney
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
Tele No: (207) 482-7168

Date: 04/04/2011
Fax No: (207) 482-7266



04/26/11

OIC/POSTMASTER

SUBJECT: EAST POLAND Post Office

Enclosed are questionnaires addressed to customers of the EAST POLAND Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/12/11 for further review.

A handwritten signature in black ink that reads "Jim McCartney". The signature is fluid and cursive, with the first name "Jim" and last name "McCartney" clearly distinguishable.

Jim McCartney
Post Office Review Coordinator
Enclosures



04/26/2011

POSTAL CUSTOMER
EAST POLAND POST OFFICE
EAST POLAND, ME 04230

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the East Poland Post Office retired on 11/26/2008. The Office is being studied for possible closing or consolidation for the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Poland Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Poland Post Office, located 5.2 miles away. Hours of service at this office are 08:00 to 12:30 and 13:30 to 16:00, Monday through Friday, and 08:15 to 11:15 on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Minot Post Office, located 1.5 miles away. Hours of service at this office are 08:30 to 12:30 and 14:00 to 16:00, Monday through Friday, and 08:30 to 11:30 on Saturday.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/31/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Poland Regional High School Auditorium on Tuesday, May 31, 2011 from 07:00 PM to 08:00 PM to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Jim McCartney at (207) 482-7168.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

JAMES THORNTON
Manager, Post Office Operations
151 Forest Avenue
Portland, Maine, 04101-9990

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DOCKET NO 1361816
ITEM NO 21
PAGE 4

**POST OFFICE ON WHEELS
SERVICES AVAILABLE FROM RURAL AND
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier.

Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

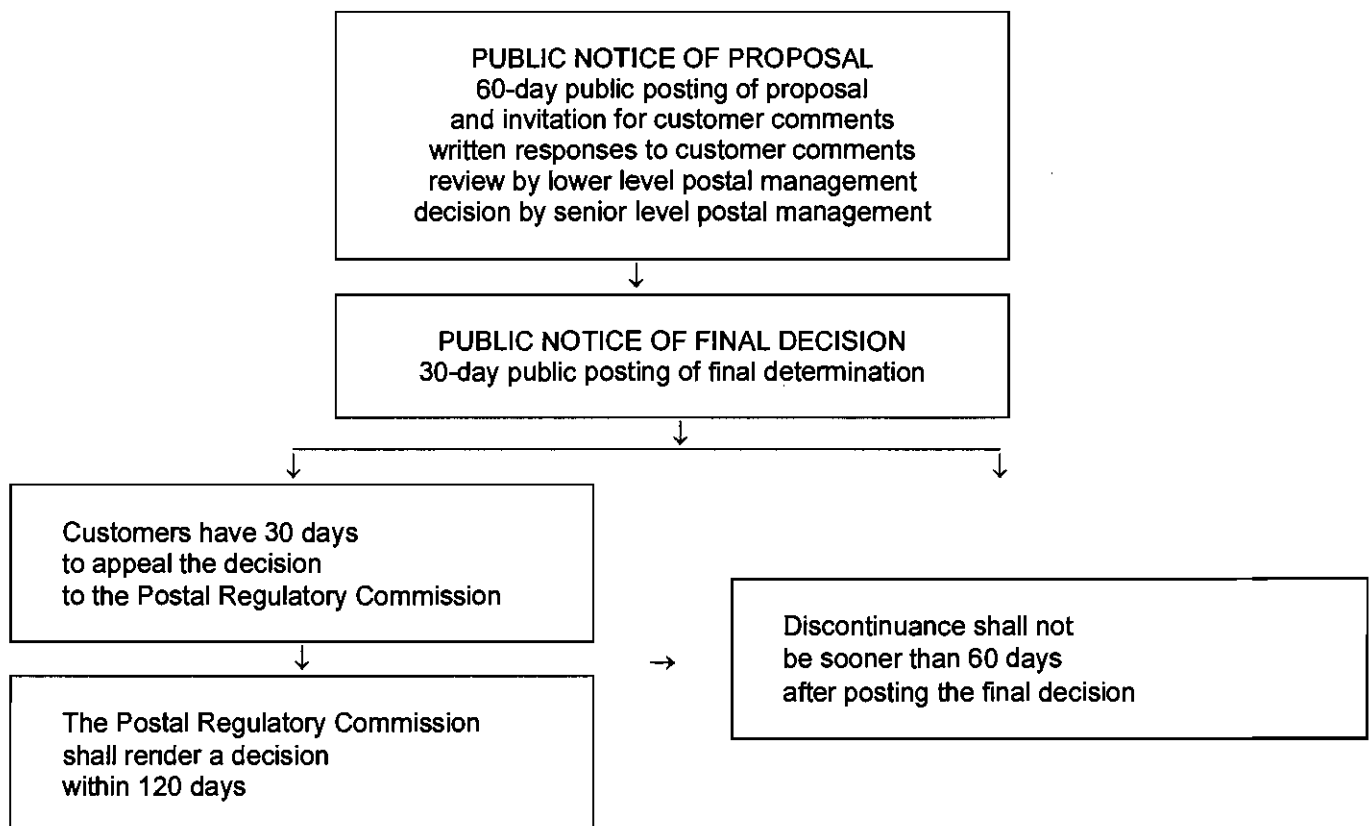
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





05/24/2011

RICHARD FRASER
P O BOX 39
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: RICHARD FRASER

Address: P O Box 39 - EAST POLAND, ME 04230

Telephone: 998-4381

Date: 5-5-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JUNE MCGINLEY
18 SEVINE ROAD
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



05/24/2011

CYNTHIA AMOS
547 EMPIRE ROAD
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

I have a carrier delivery service now. I have for years

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Walmart Oxford, Future Fashions Mc Falls, Family Dollar Poland & Health Store
- ☒ Personal needs Walmart Oxford, Home Depot Auburn, Pet Center Auburn
- ☒ Banking Rainbow Mc Falls
- ☐ Employment Self Employed
- ☒ Social needs Kingdon Hall Auburn, Restaurants Poland & Mc Falls

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No I use Mc Falls or get stamps from carrier.

Name:

Cynthia Ames

Address:

547 Empire Road

Telephone:

998422

Date:

5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

STEVE HISINGHER
12 KEYSTONE SPRINGS ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Steve Housinger

Address: 12 Key Stone Sp. Rd. Poland

Telephone: 908-2986

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JANET COOKSON
119 HARRIS HILL ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Oxford

☒ Personal needs

Auborn

☒ Banking

m^e Falls

☒ Employment

Auborn

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Janet Cookson

Address:

119 Harris Hill Rd - Poland Me

Telephone:

Date:

5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

SUSAN BROOKS

P O BOX 48
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

mail at work.

Lewiston, or



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Susan Brooks

Address:

750 Empire Rd. P.O. Box 48 East Poland,

Telephone:

998-2603

Date:

5-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DONALD E MCGLAULIN
796 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

Auburn Maine

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Donald E. McLaughlin

Address:

796 Empire Rd Poland Maine 04279

Telephone:

207-998-4934

Date:

May 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

AMANDA AMSTEAD
64 HARRIS HILL ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass one in Auburn.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Auburn

☒ Personal needs Auburn

☒ Banking Lewiston

☒ Employment Lewiston

☒ Social needs All over

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Amanda Amstead

Address: 64 Harris Hill Road

Telephone: (207) 998-1034

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DANA LABBAY
P O BOX 1
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

| | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

| | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

| | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

| | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Dana Labbay

Address:

PO Box 1, East Poland ME 04230

Telephone:

098-2536

Date:

5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

UNKNOWN

EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

| Postal Services | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

M. not Avenue work in Auburn



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Handwritten signature: [illegible]



05/24/2011

JANICE B LEONAS
762 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Rodman Rd Auburn



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Janece B. Levens

Address:

762 Empire Rd Poland

Telephone:

207 998-2526

Date:

5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

NANCY DUCHETTE
P O BOX 15
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Nancy Duchette

Address:

P.O. Box 15 E. Poland, Me. 04230

Telephone:

207 998-2517

Date:

5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DAVID JOHNSON
52 LANE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping AUBURN, POLAND, NORWAY

☒ Personal needs POLAND, LEWISTON

☒ Banking AUBURN

☐ Employment

☒ Social needs AUBURN, MINOT, POLAND

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: DAVID JOHNSON

Address: 52 LANE RD POLAND ME 04274

Telephone: 998 4955

Date: 5/3/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ROYAL & PAMELA FRANK

10 GRANK WAY
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Pass Minnet P.O. on Minnet Ave.



05/24/2011

DONALD K. LAWLOR
70 HACKETT MILL ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping ALL OVER DIFFERENT PLACES
- ☒ Personal needs LEWISTON, AUB
- ☐ Banking
- ☒ Employment AUBURN
- ☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: DONALD K. LAWLER

Address: 70 HACKETT MILL RD. POLAND ME. 04274

Telephone:

Date: 5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

TODD T & ELIZABETH A SULLIVAN

665 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

depends where we are going



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Auburn, Lewiston
- ☒ Personal needs Auburn, Lewiston
- ☒ Banking Auburn, Mechanic Falls
- ☒ Employment South Portland
- ☒ Social needs too many to list

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Todd T. & Elizabeth A. Sullivan

Address:

665 Empire Road Poland, ME 04274-8654

Telephone:

Date:

05/03/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

LENA M. PARADIS
P O BOX 16
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Lena m. Paradis

Address:

P.O. B. 116 East Poland, Maine 04230

Telephone:

207-740-6744

Date:

5/3/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

UNKNOWN

EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>occ.</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Acuburn & minut



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

| | | |
|--------------------------|----------------|-----------------|
| <input type="checkbox"/> | Shopping | <u>Auburn</u> |
| <input type="checkbox"/> | Personal needs | <u>Auburn</u> |
| <input type="checkbox"/> | Banking | <u>Auburn</u> |
| <input type="checkbox"/> | Employment | <u>Auburn</u> |
| <input type="checkbox"/> | Social needs | <u>Rockland</u> |

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

CHHOEUN GRAY
33 SUMMER STREET
MECHANIC FALLS, ME 04256

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

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James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

NAME: CHHOEUN GRAY

Address: 33 SUMMER STREET Mechanic Falls ME, ZIP 04256

Address:

Telephone:

1-207-346-3648

Date:

5-4-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

VERNA GREELEY
688 B EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

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James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Verna Greeley

Address:

688 B Empire Rd

Telephone:

207 998 8073

Date:

May 3 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DEAN BLANCHARD
20 HARDSCRABBLE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

| Postal Services | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Minor



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Dean Blanchard

Address:

20 Hardscrabble Rd Poland

Telephone:

998-3061

Date:

5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

CHRIS WILLER
444 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Minor P.O.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Chris Willer

Address:

444 Empire Rd

Telephone:

Date:

5/2/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

LORNA BOWIE
161 HACKETT MILLS ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

| Postal Services | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Shopping and Doctor's ETC.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

| | | |
|-------------------------------------|----------------|---------------|
| <input checked="" type="checkbox"/> | Shopping | <u>Auburn</u> |
| <input checked="" type="checkbox"/> | Personal needs | <u>Auburn</u> |
| <input checked="" type="checkbox"/> | Banking | <u>Auburn</u> |
| <input type="checkbox"/> | Employment | |
| <input type="checkbox"/> | Social needs | |

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Lorna Bowie

Address: 161 Hackett Mills Road Poland Maine

Telephone: 202-998-5389

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

UNKNOWN

434 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

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James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

| Postal Services | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

My Address
434 Empire Rd
Poland, Me
04274

I do NOT use
04230



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

CYNTHIA MARTIN
716 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I use Mechanic Falls Post Office and
Poland Post Office although their offices
are not open at convenient hours.
I don't understand why they can't alternate
lunch breaks to keep them open!!
they have enough help!!



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Oxford, Auburn, Portland
☒ Personal needs Auburn, Portland
☐ Banking _____
☐ Employment _____
☒ Social needs Auburn, Portland

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Cynthia A. Martin

Address:

716 Empire Rd, Poland, me 04224

Telephone:

998-8400 (Poland Playcare) 998-2850 Home

Date:

05/04/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

RICHARD ST PIERRE
P O BOX 129
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☐ No

Name:

Richard St Pierre

Address:

PO Box 129 E Poland ME 04270

Telephone:

207 333 2423

Date:

5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ELIZABETH JOHNSON

650 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Elizabeth JOHNSON

Address:

650 EMPIRE Rd POLAND, ME

Telephone:

998-2949

Date:

5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ROB LABARBERA
939 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



05/24/2011

THERESA JORDAN
46 HARRIS HILL ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

| | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

| | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

| | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

| | |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

Auburn, ME



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Auburn, ME



Personal needs

"



Banking

"



Employment

Lewiston, Westbrook



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Theresa Jordan

Address:

46 Harris Hill Rd, Poland, ME

Telephone:

207-998-5351

Date:

5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Minot Post office & Auburn Post office



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Rob LaBarbera

Address:

939 Empire Rd Poland, ME 04277

Telephone:

998-2026

Date:

5/2/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

KATHLEEN GARZA
P O BOX 109
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

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|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
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| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

| | | |
|-------------------------------------|----------------|--------------------|
| <input checked="" type="checkbox"/> | Shopping | Auburn mall |
| <input checked="" type="checkbox"/> | Personal needs | Portland |
| <input checked="" type="checkbox"/> | Banking | Auburn (Minot Ave) |
| <input type="checkbox"/> | Employment | n/a |
| <input checked="" type="checkbox"/> | Social needs | Portland |

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Kathleen Garza

Address: P.O. Box 109

Telephone: 998-5166

Date: 5/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

RICHARD HARRIS
28 HARDSCRABBLE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

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James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

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Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

| | | | | | |
|-------------------------------------|----------------|--------------------------|----|----|----|
| <input checked="" type="checkbox"/> | Shopping | LEWISTON, ME, AUBURN, ME | | | |
| <input checked="" type="checkbox"/> | Personal needs | 1) | 1) | 1) | 1) |
| <input checked="" type="checkbox"/> | Banking | 1) | 1) | 1) | 1) |
| <input type="checkbox"/> | Employment | 1) | 1) | 1) | 1) |
| <input checked="" type="checkbox"/> | Social needs | 1) | 1) | 1) | 1) |

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: RICHARD HARRIS

Address: 28 HANDSCRABBLE RD POLAND, ME.

Telephone: 9982389

Date: 5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

RICHARD P BLEANGER
P O BOX 92
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☒ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Richard P Belanger

Address: P.O. Box 92 East Poland 04230

Telephone: 998 4161

Date: 5/9/011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DAVID FEDERICO
P O BOX 54
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

A few time a year

A couple of times a year

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Sometimes in Lewiston



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Auburn + Lewiston
☒ Personal needs Auburn + Lewiston
☒ Banking Lewiston
☒ Employment Lewiston
☒ Social needs Auburn + Lewiston

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

David Federico

Address:

P.O Box 54 765 Empire Rd

Telephone:

998 1036

Date:

5/10/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

WILLIAM & MARCIA CAVERS
780 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thomson".

James Thomson
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Micro Post Office



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

Not App.

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

William & Marcia Cavers

Address:

780 Empire Rd. Poland ME 04274

Telephone:

207-998-4760

Date:

5-9-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ANDREA HARRINGTON
118 HARRIS HILL ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

| | | |
|-------------------------------------|----------------|--------------------------------|
| <input checked="" type="checkbox"/> | Shopping | Auburn, Mechanic Falls, Oxford |
| <input checked="" type="checkbox"/> | Personal needs | Auburn, Oxford |
| <input checked="" type="checkbox"/> | Banking | Auburn |
| <input checked="" type="checkbox"/> | Employment | Leicester |
| <input checked="" type="checkbox"/> | Social needs | Mechanic Falls, Auburn, N.H. |

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Andrea Harrington

Address:

118 Harris Hill Rd, Bland

Telephone:

You don't need this!

Date:

5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DENIS MOREAU
924 EMPIRE ROAD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

| Postal Services | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Dennis Morlan

Address:

924 Empire Rd

Telephone:

Date:

5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

CARROLL & MARCIA AKERS
P O BOX 56
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Inconvenient when mailing package

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Lewiston / Auburn
- ☒ Personal needs " "
- ☒ Banking Auburn
- ☒ Employment Retired
- ☒ Social needs Poland

5. Do you currently use local businesses in the community? None in Poland
- ☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Carroll & Marcia Akers

Address: 627 Empire Rd Po Box 56 East Poland
04230

Telephone: 207 928 4944

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

DAVID HANNA
P O BOX 23
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

| | | |
|-------------------------------------|----------------|-------------------|
| <input checked="" type="checkbox"/> | Shopping | Auburn - Lewiston |
| <input checked="" type="checkbox"/> | Personal needs | Auburn - Lewiston |
| <input checked="" type="checkbox"/> | Banking | Auburn - Lewiston |
| <input checked="" type="checkbox"/> | Employment | Auburn - Lewiston |
| <input checked="" type="checkbox"/> | Social needs | Auburn - Lewiston |

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: DAVID HANNA

Address: PO BOX 23 E. POLAND ME 04230

Telephone: 207-998-2882

Date: 4-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

VIRGINIA T HOUSTN
854 EMPIRE RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7188.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Minot Post Office is very close. As
well as brightly lit, clean, and offers
great service



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Auburn Oxford
- ☒ Personal needs Auburn
- ☒ Banking Auburn
- ☐ Employment _____
- ☒ Social needs Auburn

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Virginia T. Houston

Address: 854 Empire Rd Poland, ME Apt. 1

Telephone: 207 998 4241

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

HOMER W HOUSTON
36 FOX RUN RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board steps very unsafe for elderly or anyone - railing loose - unsafe, never
inside is cluttered, loud religious music, waste of any repairs
☐ YES ☒ NO
- e. Other tax payer money
Not H/c accessible
☐ YES ☐ NO
- If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

minot P.O. + Auburn PO
Level entry, clean, excellent service



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Auburn
- ☐ Personal needs
- ☒ Banking Auburn
- ☒ Employment Lewiston
- ☒ Social needs anywhere but Poland

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Homer W. Houston

Address: 36 Fox Run Rd Poland, ME 04274

Telephone: 207 998-2832

Date: 5/5/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

WALKER

930 EMPIRE RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Minor Post Office: more convenient location that
also provides a convenient drive up collection box



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Auburn, Oxford, Mechanic Falls, Portland, Gray, Lewiston
- ☒ Personal needs ditto
- ☒ Banking Auburn, Lewiston
- ☐ Employment
- ☒ Social needs same as above

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Walker

Address:

930 Empire Rd. Poland

Telephone:

Date:

5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

May 3, 2011

I question just how cost effective the operation of the East Poland Post Office actually is. I have been a resident of East Poland for 31 years. I live on Empire Road, the same road as this office. It measures exactly 1 mile from my home to that building. Never has my mail come through that office. For many years, I was an R.F.D. out of Auburn, then became a route out of the now closed Poland Corner Post Office. Today, my mail comes from the office even further down Route 26. When I have issues concerning my mail delivery, I now have to drive over 6 miles to do my business. For any stamp purchases, package mailings, etc., I use the Minot office, located .5 miles from my residence. Minot also provides a drive up mail collection box which East Poland does not have. It appears to me that the East Poland Post Office always has, and continues to, serve a very limited area and population.



05/24/2011

UNKNOWN

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|--|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> Special occ. |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

USPS in Minot / Waterford / Harrison traveling to work



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Financially, I feel keeping this office is a waste of money. It would be useful to see the financial comparison of closing the postal service as to using a mail carrier.



05/24/2011

KEVIN ROSE
20 KEYSTONE SPRING RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I use the Post office near my work. On weekends
I use Minot.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

| | | |
|-------------------------------------|----------------|----------------|
| <input checked="" type="checkbox"/> | Shopping | <u>Auburn</u> |
| <input checked="" type="checkbox"/> | Personal needs | <u>Auburn</u> |
| <input checked="" type="checkbox"/> | Banking | <u>Auburn</u> |
| <input checked="" type="checkbox"/> | Employment | <u>Augusta</u> |
| <input type="checkbox"/> | Social needs | |

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Kevin Rose

Address:

20 Keystone Springs Rd, Poland

Telephone:

Date:

5/6/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

That Post Office Should be Closed
It is a waste of money
Keeping it open. Signage is so
bad no one even knows it is a
Post office - Close It!



05/24/2011

JANICE RAWSON
854 EMPIRE RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "J. H. Thornton J." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Minot is on my way to work. It is clutter-free,
bright, and clean. The operating hours
are clearly marked on the doors. The
people are friendly and helpful.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

| | | |
|-------------------------------------|----------------|-----------------------|
| <input checked="" type="checkbox"/> | Shopping | Auburn South Portland |
| <input checked="" type="checkbox"/> | Personal needs | Auburn |
| <input checked="" type="checkbox"/> | Banking | Mechanic Falls |
| <input checked="" type="checkbox"/> | Employment | Minot |
| <input checked="" type="checkbox"/> | Social needs | Auburn |

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Janice Rawson

Address: 854 Empire Rd Poland

Telephone: 207 998 2329

Date: 5/7/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I did not realize the East Poland PO was still in full time operation. When I walk or drive by, it is always so dark and dirty looking.



05/24/2011

DON AND JOLINE GAYTON
940 EMPIRE RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern for employees losing their jobs. In the event of a discontinuance, no career employees would lose their job. The OIC of the office would be assigned back to his administrative office.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We live less than 1/2 mile from Minster Post Office and pass Great Falls Plaza P.O. Daily. We never use the Poland ^{East} P.O.



yes

3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping *Hannafords, Shaws, Wmt Mart*
☒ Personal needs *Wal-mart & Bedards Medical*
☒ Banking *Androscoggin Sugg & Mc Family FCU*
☒ Employment *Alon's work in Lewiston*
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Alon & Julie Gayton

Address:

940 Empire Rd Poland

Telephone:

998-2646

Date:

5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We always hate to see anyone loose a job. Hopefully, the person(s) working at the E. Poland P.O. will be placed elsewhere & not loose their job if the Post office closes.



05/24/2011

J PATRICK MURPHY
32 LANE RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

J. Patrick Murphy

Address:

32 Lane Road Poland, Maine 04274

Telephone:

207-998-2644

Date:

May 13, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

WALTER R WEBB
PO BOX 43
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern for the loss of a social center. Residents may continue to meet informally, socialize, and share information at any local store, church, and residences in town

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: WOULD MISS THE ASPECT OF CONTACT WITH OTHERS WHO PICK UP THEIR MAIL DAILY

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping LEWISTON, AUBURN.
☒ Personal needs HAIRCUT, DOCTOR VISITS.
☒ Banking AUBURN, LEWISTON
☒ Employment LIVERMORE FALLS, MINOT
☒ Social needs LEWISTON, AUBURN

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

WALTER R. WEBB

Address/

PO Box 43 - 55 BROADWAY CIRCLE, E. POLAND, ME 04230

Telephone:

207-998-5343

Date:

MAY 6, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ANN CHANDLER
PO BOX 88
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that postal employees at the East Poland Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

| Postal Services | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: It can't get worse. It is terrible now.
(see comments at the bottom of the page)

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Auburn

☒ Personal needs

Auburn or Gray

☒ Banking

Auburn or Gray

☐ Employment

retired

☒ Social needs

New Gloucester or Auburn

5. Do you currently use local businesses in the community? None available

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued? NA

☐ Yes ☐ No

Name: ANN CHANDLER

Address: PO Box 88 E. Poland, ME 04230

Telephone: (207) 998-3677

Date: May 12, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal service since Jeannie Biden retired has been awful! The P.O. is filthy. Christian talk radio plays constantly, which is offensive. The postal clerk frequently sleeps on the job. He mumbles when he talks, and makes errors in his work. I try to time my pick-up during his lunch hour so I don't have to see him.

When I have packages to send, I often go to Auburn.



05/24/2011

SUZANNE FOSTER

PO BOX
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Cause they don't have them

No postal what we have going for Christmas



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

I had my box for over 30 yrs. I don't go to the other Post office, it's out of my way.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

but not often

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Suzanne Foster

Address:

39 Dunn Rd. P.O. Box 32 East Plains, Mo

Telephone:

998-2653

Date:

5/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

JILL STEINMAN
PO BOX 87
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Jill Steinman

Address:

PO Box 87

36 East Record Road
East Poland

Telephone:

Date:

5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would enjoy carrier delivery only if I can have mail delivered to my front yard and not at the end of my road since I maintain a business and have checks mailed to my address throughout the month.



05/24/2011

STANLEY TANNER
PO BOX 62
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. As far as window hours, attempts are made to stagger the scheduled lunch breaks so as to have a neighboring office open while another is closed.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

| Postal Services | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

More delay in getting mail.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Auburn

☒ Personal needs Auburn

☒ Banking Auburn

☒ Employment Greene

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Stanley Tanner

Address:

P.O. Box 62 East Poland, Maine 04230-0062

Telephone:

207-998-5654

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

ADDITIONAL COMMENTS

When I have had occasion to go to the Poland post office I have seen that the counter hours are very restricted, and not at very convenient times. I do not think it should be necessary to schedule my visits for postage or other mailings to meet such a narrow time frame.



05/24/2011

TRUDY JACQMIS
PO BOX 47
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

I work two jobs. It's hard to make time open.

Other Postal Services

| | | |
|----------------------------------|---|-----------------------------|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Resetting/using postage meter | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

| | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

| | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

| | |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

Must or Auburn depending on which way I go.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: I haven't looked into delivery because I work 2 jobs
and I'm not comfortable leaving my mail in the mail box all day.
If I was retired it would be wonderful.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No Some

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No I'll probably just do
services closer to where I get my mail.

Name: Tandy Gagnier

Address: P.O. Box 47

Telephone: 689-4249

Date: 5/9/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ARTHUR & NORMA PLOAF
PO BOX 93
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

once in awhile

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*sometimes we are
retired.*



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Auburn



Personal needs

mail order for medicine



Banking

Auburn



Employment

retired



Social needs

5. Do you currently use local businesses in the community?



Yes



No

only have family Dallas

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Arthur & Norma Ploof

Address:

P.O. Box 93

home 36 Wayne Lane

East Poland, Me 04230

Telephone:

207-998-3662

Date:

5-3-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Would be hard to travel with gas prices
Some people don't drive,
Takes alot of time to change address,



05/24/2011

NANCY FRASER
23 LANE RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thomson".

James Thomson
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: It is NOT safe to leave money in a mailbox and waiting around for the carrier is not my idea of something to do or efficient.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Auburn +
☒ Personal needs Varies
☒ Banking Lewiston
☐ Employment
☒ Social needs Varies

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Nancy Fraser

Address: 23 Lane Rd, Poland

Telephone: 207-998-4381

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

CARL E DUCHETTE
PO BOX 15
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the Poland Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new street address will need to use the Poland name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Pick up mail for disabled Parent

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☒ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: I own an insurance agency. Closing this post office will create great hardship.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Duchette Insurance Agency

Address:

PO Box 15, E Poland ME 04230

Telephone:

207 898 2523

Date:

5-3-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Duchette Insurance Agency, Inc.

22 East Record Road • PO Box 15 • East Poland, ME 04230-0015

Tel. 207-998-2523

Fax 207-998-5499

Toll Free: 800-639-9597

May 3, 2011

James Thornton
Manager post Office Operations
151 Forest Avenue
Portland, Maine 04101-9900

Dear Mr. Thornton,

I am writing to express my extreme disappointment with suggesting that the E. Poland Post Office be closed. I have lived here for 52 years, the E. Poland address is very important to me for personal and business purposes. My insurance agency is registered with more than one hundred insurance and financial service entities. All of my advertising requires compliance approval from every entity that I mention; the E. Poland address is in all advertising. I have hundreds of clients, who contact me through the E. Poland address. The clients are not data based so informing them of a change of address would require weeks of research and mailings.

A large part of my business is the sale of securities. On more than one occasion, I have attempted to use the Minot post office. The hours may be posted as open until 4 PM; I can tell you for a fact that the hours are not honored, I have been there more than once at five or ten minutes of four and found the window closed. When a sale is placed with a securities agent, we are required to place the order in the mail stream as soon as possible. Several times a week I mail express envelopes; the service at E. Poland is available right up until the last minute, the service is absolutely reliable and available until 5 PM. I have been mailing security mail for over ten years and have not had a single service issue. Having to use the Minot Post office, with its abbreviated work day will be an extreme inconvenience. Please keep the East Poland office open.

My non-business reason for wanting this office to remain open is the loss of the East Poland address, this is perhaps a non-issue to someone who does not live here; however it mean a lot to those who do. The East Poland address defines our area of the town. We are proud to have this address and do not want to lose it.

Sincerely,



Carl E. Duchette

Carl E. Duchette is a Registered Representative Offering Securities Through United Planners Financial Services of America Member FINRA/SIPC
Duchette Insurance Agency, Inc. and United Planners are not Affiliated.



05/24/2011

RAYMOND WATERHOUSE
795 EMPIRE RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in dark ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Auburn, Lewiston + Mechanic Falls
- ☒ Personal needs above
- ☒ Banking above
- ☒ Employment Retired
- ☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Raymond Waterhouse

Address:

795 Empire Rd. Poland, Me

Telephone:

(207) 998-4744

Date:

5-3-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Problems with Rural Carriers.

1. Mail boxes at roadside are far from secure: Theft of monies left in Rural boxes are subject to loss.
2. Standing at a mail box to get service may be ok in warmer climates but as there is no time set for the carrier to arrive it is not convenient when the temp is -20° .
3. The postal service is allowing customers to choose to have a mail box in competition with the local Post Office.
Example: In this area customers have boxes within 50' of the Post Office.

Just a note...



05/24/2011

LINDA YOUNG-CORMIER
PO BOX 8
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

out due to illness. No daughters + neighbors pick up mail Connie does not go

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: my parents have lived in E. Poland entire life.
The post office is used daily. Pls. do not replace.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping - Auburn
☒ Personal needs - At home
☒ Banking - Auburn
☐ Employment N/A
☐ Social needs N/A

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Linda Young-Cormier (daughter) ^{Care taker} Connie Young
my mother

Address: PO Box 8 1947 Empire Rd

Telephone: 998-4965

Date: 5/4/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

PATRICIA L DUFAULT

PO BOX 83
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I'm tired of the Town flow using my mailbox for a Target

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Auburn / Oxford



Personal needs

Auburn Lewiston



Banking

Mechanic Falls



Employment

Lewiston



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Patricia L Dufault

Address:

PO Box 83 East Poland Maine 04230

Telephone:

207 998 4843

Date:

5-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

PAT MARTIN
PO BOX 137
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

would not be within walking distance / would be out of the way when I do go into town / do not want a mailbox!

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Auburn/Walmart
☒ Personal needs Auburn
☒ Banking Auburn
☒ Employment Auburn Turnpike to Scarborough
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Pat Martin

Address:

P.O. Box 4137 E. Poland Me 04230

Telephone:

998-4815

Date:

5/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

This post office has been part of the community for many years! It is very convenient to do business there and would be a shame to see it go.



05/24/2011

STEPHEN BERRY & HELENE BEAUCHESNE
164 HACKETT MILLS RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Minor Post Office



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Stephen Berry / Helene Beauhuesne

Address: 164 Hackett Mills Rd. Poland, Me 04274

Telephone: 207-513-2809

Date: 5/15/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

MARY TORREY
484 EMPIRE RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr.".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|---|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> <i>hardly ever</i> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

| | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

| | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

| | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

| | |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Mary Torrey

Address: 484 Empire Rd.

Telephone: 207-998-4562

Date: 5/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

STUART & PENNY PRICE

PO BOX 76
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|---|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps <i>once or twice a year</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels <i>once or twice a year</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>very rarely</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail <i>very rarely</i> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

| | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

| | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

| | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

| | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

but the Minot & Auburn Post Offices are closer than the one in Poland.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Lewiston, Auburn, Portland
- ☒ Personal needs Auburn
- ☒ Banking Auburn but primarily online
- ☐ Employment N/A — both retired
- ☒ Social needs Empire State, Auburn, Lewiston, Wales

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Stuart & Penny Price

Address: PO Box 76

Telephone: 998-2187

Date: May 16, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

MARJORIE GILBERT
PO BOX 31
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

QUESTION SELF-EXPLANATORY



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: MARSHALL CURBENT

Address: PO Box 31, EAST WIND, ME 04230

Telephone: 632-8065

Date: 11 May 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

NANCY HARRIS
113 HARRIS HILL RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|--|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> <i>yearly</i> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: NANCY HARRIS

Address: 113 HARRIS HWY RD, POLAND, ME

Telephone: (207) 998-4603

Date: 5/20/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

BRENDA L BRINDLEY
929 EMPIRE RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

| | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

| | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

| | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

| | |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:

I WORK PAST THE AUBURN P.O.



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping / I ALSO SHOP LOCALLY

☐ Personal needs

☒ Banking

☒ Employment

☐ Social needs I USE LOCAL SVCS - LIBRARY ETC.

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: BRENDA L. BRINDLEY

Address: 929 EMPIRE ROAD POLAND

Telephone: 998-2769

Date: 5-19-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/24/2011

ROBERT J & LUCE B RIVARD
PO BOX 60
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



RE: East Poland P.O.
(Sad to see it go - it's been here
for many years)

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|---------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | as needed <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | as needed <input type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | As needed <input type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | As needed <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

| | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

| | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

| | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

| | |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain: Difficult to say until the change takes place -

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☐ Banking
☒ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Robert J. + Leuce B. Rivard

Address: P.O. Box 60 (216 Tiger Hill Road - Poland) East Poland, ME
04230

Telephone: 207-539-4948

Date: 5-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/01/2011

ROBERT R BEAULIEU
PO BOX 84
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton".

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

MINOT ME. RT 11



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Robert R Beaulieu

Address: P.O. Box 84 East Poland, ME 04230

Telephone: N/A.

Date: 5/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/06/2011

ROBERT ALLEN
PO BOX 80
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink that reads "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: Using P.O. & box is much more convenient and service oriented

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Auburn / Mechanic Falls, Portland
☒ Personal needs Auburn
☐ Banking _____
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Robert Allen

Address: 80 Front Ave P.O. Box 80 E Poland

Telephone: 207-998-4544

Date: 5/31/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/06/2011

J BIDEN
PO BOX 101
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton J.", written in a cursive style.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

J. Biden

Address:

Po Box 101 EAST Poland ME 04230-0101

Telephone:

207-998-2158

Date:

6-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/06/2011

DOUG AND GINI HAINES PHOTOGRAPHY
118 HACKETT MILLS RD
POLAND, ME 04274

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|--------------------------|--------------------------|--------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

1 MILE AWAY AND OUR MAIL IS DELIVERED VIA THE POLAND PO

MINDT PD IS LESS THAN



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping LEWISTON/AUBURN
- ☒ Personal needs ..
- ☒ Banking ..
- ☒ Employment SELF EMPLOYED / STUDIO IN POLAND TRAVEL FOR WEDDINGS
- ☒ Social needs ..

5. Do you currently use local businesses in the community?

☒ Yes ☒ No LOCAL BEING LEWISTON/AUBURN AREA

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: DOUG & GINI HAINES PHOTOGRAPHY

Address: 118 HACKETT MILLS RD POLAND, ME 04274

Telephone: 207 998-4645

Date: 5/3/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/06/2011

LISA AND MARC BALLARD
PO BOX 24
EAST POLAND, ME 04230

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the East Poland Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

If it is determined that a discontinuance of the East Poland Post Office should be pursued, a formal proposal will be posted in the Poland Post Office, Minot Post Office and East Poland Post Office at a later date. If you have additional questions or comments, please feel free to contact Jim McCartney at (207) 482-7168.

Sincerely,

A handwritten signature in black ink, appearing to read "J. H. Thornton Jr." with a stylized flourish at the end.

James Thornton
Manager, Post Office Operations
151 FOREST AVE
PORTLAND, ME, 04101-9990



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the EAST POLAND Post Office for each of the following:

Postal Services

| | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|--------------------------|---|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> ^{sometimes} | <input checked="" type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

— in an apartment, mail would be mixed up w/ landlord...

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

| | | |
|-------------------------------------|----------------|------------------------------------|
| <input checked="" type="checkbox"/> | Shopping | Auburn, Lewiston, Greater Portland |
| <input checked="" type="checkbox"/> | Personal needs | Auburn, Lewiston |
| <input checked="" type="checkbox"/> | Banking | Mechanic Falls, Auburn |
| <input checked="" type="checkbox"/> | Employment | South Portland |
| <input checked="" type="checkbox"/> | Social needs | Greater Portland, Lewiston, Auburn |

5. Do you currently use local businesses in the community?

~~Yes~~ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Lisa + Mark Ballard

Address:

PO Box 24 East Poland, ME 04230

Telephone:

577-5114

Date:

6-2-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the EAST POLAND Post Office on 04/26/2011. Additionally, during the survey period, questionnaires were available at the EAST POLAND Post Office to walk-in retail customers.

1. **Number of Questionnaires**

| | |
|----------------------------------|------------|
| Total Questionnaires distributed | <u>182</u> |
| Favorable to proposal | <u>11</u> |
| Unfavorable to proposal | <u>19</u> |
| Expressing no opinion | <u>37</u> |
| Total questionnaires received | <u>67</u> |

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

2. Concern (Favorable):

FAVORABLE

Response:

3. Concern (Favorable):

No Concern

Response:

4. Concern (No Opinion):

No Concern

Response:

5. Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

6. Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. As far as window hours, attempts are made to stagger the scheduled lunch breaks so as to have a neighboring office open while another is closed.

7. Concern (UnFavorable):

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:

You expressed a concern that postal employees at the East Poland Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

8. Concern (UnFavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the Poland Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new street address will need to use the Poland name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

9. Concern (UnFavorable):

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

10. **Concern (UnFavorable):**

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

11. **Concern (UnFavorable):**

Customers were concerned about the mailboxes being damaged by snowplows

Response:

You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

12. **Concern (UnFavorable):**

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (Favorable):**

EMPLOYEES LOSING THEIR JOBS

Response:

You expressed a concern for employees losing their jobs. In the event of a discontinuance, no career employees would lose their job. The OIC of the office would be assigned back to his administrative office.

2. **Concern (No Opinion):**

No Concern

Response:

3. **Concern (UnFavorable):**

Customers expressed concern for loss of community identity

Response:

You expressed a concern for the loss of a social center. Residents may continue to meet informally, socialize, and share information at any local store, church, and residences in town

Community Meeting Roster

Jim McCartney, Post Office Review Coordinator

Wayne Penley, Postmaster Poland

Time 07:00 PM

Final _____

Total Number of Customers Present:

Place: the Poland Regional High School Auditorium

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customer expressed concern regarding the timing of the window transaction survey.
Response:
The window transaction survey only accounts for retail window transactions and does not include mail distribution and administrative duties. These additional duties are counted as part of a postmaster's workload, but not as window transactions. The office's low daily workload for fiscal year 2010 was the initial basis for study.
2. Concern (UnFavorable):
Customers were concerned about having to make an address change on their bank checks and stationery
Response:
Customers who wish to remain with PO Box service will not have a change in address. Their box location would be moved to the administrative office and retain same number and last line of address. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers will need to use the Poland name and ZIP code in the last line of address in order to insure regular and effective service.
3. Concern (UnFavorable):
Customers were concerned about mail security
Response:
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4. Concern (UnFavorable):
Customers expressed concern about having to erect a rural mailbox
Response:
Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5.2 miles away.

Nonpostal Concerns



A. Office

Name: EAST POLAND State: ME Zip Code: 04230
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC
Congressional District: Maine 2nd County: Androscoggin
EAS Grade: 55 Finance Number: 222535
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Jim McCartney
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
Tele No: (207) 482-7168

Date: 06/01/2011
Fax No: (207) 482-7266



A. Office

Name: EAST POLAND State: ME Zip Code: 04230
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC
Congressional District: Maine 2nd County: Androscoggin
EAS Grade: 55 Finance Number: 222535
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Jim McCartney
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
Tele No: (207) 482-7168

Date: 06/02/2011
Fax No: (207) 482-7266

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

- ☒ Tell what we are doing and why.
- ☒ Is reason for discontinuance justified and documented in the record?
- ☒ If suspended, what type of alternate service customers are now receiving?
- ☒ Reason for vacancy and information on postmaster/OIC
- ☒ Number of customers and type of service they received and will receive.
- ☒ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ☒ Last three fiscal years of revenue and revenue units.
- ☒ Decline in service workload/reduction in EAS level, if appropriate.
- ☒ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ☒ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ☒ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ☒ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ☒ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ☒ Information on petitions and congressional inquiries included with Postal Service responses.
- ☒ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ☒ Advantages and disadvantages of proposed alternate service.
- ☒ Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

- ☒ Brief background of area, community government, population, etc.
- ☒ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ☒ Was Post Office used as meeting place?
- ☒ Was Post Office a shelter for a bus stop?
- ☒ Did the Post Office have a public bulletin board?
- ☒ Were government forms available at the Post Office?
- ☒ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ☒ What is the historical value of the office?
- ☒ Is an address change necessary?
- ☒ Will the community identity be preserved?
- ☒ What are the growth trends (flat, up, down)?
- ☒ Were any other nonpostal items identified?

Section III

Effect on Employees

- ☒ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-55, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

| | |
|----|--------|
| \$ | 22,288 |
| \$ | 7,466 |
| \$ | 6,000 |
| \$ | 35,754 |
| - | 6,164 |
| \$ | 29,590 |

A one-time expense of \$ NA will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Jim McCannery
Investigative Coordinator

6/2/2011
Date

Reviewed and Certified By:

Jim McCannery
District PO Review Coordinator

6/2/2011
Date



06/01/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the EAST POLAND Post Office
Docket No. 1361816

This is to advise you that on 06/14/2011, I will post for public comment a proposal to close the EAST POLAND Post Office in Androscoggin, Congressional District No. Maine 2nd.

If you have any questions, please call JIM MCCARTNEY District Review Coordinator at (207) 482-7168.

Deborah C Essler

DEBORAH ESSLER
District Manager
NORTHERN NEW ENGLAND PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



06/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
EAST POLAND Proposal
Docket No. 1361816 - 04230

Please post the enclosed proposal to close the EAST POLAND Post Office in the lobby. The proposal must be posted in a prominent place from 06/14/2011 through close of business on 08/15/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (207) 482-7168.

A handwritten signature in black ink that reads "Jim McCartney".

JIM MCCARTNEY
Post Office Review Coordinator
NORTHERN NEW ENGLAND PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 06/14/2011

Date of Removal: 08/15/2011

UNITED STATES POSTAL SERVICE

**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE EAST POLAND, ME POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the East Poland Post Office:

The Postal Service is considering the close of the East Poland Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/14/2011 through 08/15/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the East Poland Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JIM MCCARTNEY
151 FOREST AVE
PORTLAND, ME 04101-9990

For more information, you may call JIM MCCARTNEY at (207) 482-7168 or write to the above address.

Thank you for your assistance.



JAMES THORNTON
151 FOREST AVE
PORTLAND, ME 04101-9990

Date of Posting: 06/14/2011

Posting Round Date:

Date of Removal: 08/15/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE EAST POLAND, ME POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on November 26, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Poland Post Office, an EAS-55 level, provides service from 08:00 to 12:00 and 13:00 to 17:00 Monday - Friday, 08:00 to 12:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 12:00 on Saturday to 82 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 20 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$23,592 (62 revenue units) in FY 2008; \$19,230 (50 revenue units) in FY 2009; and \$18,640 (49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 31, 2011, representatives from the Postal Service were available at the Poland Regional High School Auditorium to answer questions and provide information to customers. 4 customer(s) attended the meeting.

On April 26, 2011, 182 questionnaires were distributed to delivery customers of the East Poland Post Office. Questionnaires were also available over the counter for retail customers at the East Poland Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 11 favorable, 19 unfavorable, and 37 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Poland Post Office, an EAS-18 level office. Window service hours at the Poland Post Office are from 08:00 to 12:30 and 13:30 to 16:00, Monday through Friday, and 08:15 to 11:15 on Saturday. There are 192 post office boxes available.

Retail service is also available at the Minot Post Office an EAS-16 level office, located one miles away. Window service hours at Minot Post Office are from 08:30 to 12:30 and 14:00 to 16:00, Monday through Friday and 08:30 to 11:30 on Saturday. There are 475 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:**

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

2. **Concern:**

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. As far as window hours, attempts are made to stagger the scheduled lunch breaks so as to have a neighboring office open while another is closed.

3. **Concern:**

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:

The customer expressed a concern that postal employees at the East Poland Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

4. **Concern:**

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the Poland Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new street address will need to use the Poland name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

5. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

6. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

7. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows
- Response:** The customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
8. **Concern:** FAVORABLE
- Response:**
9. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
10. **Concern:** Customer expressed concern regarding the timing of the window transaction survey.
- Response:** The window transaction survey only accounts for retail window transactions and does not include mail distribution and administrative duties. These additional duties are counted as part of a postmaster's workload, but not as window transactions. The office's low daily workload for fiscal year 2010 was the initial basis for study.
11. **Concern:** Customers expressed concern about having to erect a rural mailbox
- Response:** Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5.2 miles away.
12. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery
- Response:** Customers who wish to remain with PO Box service will not have a change in address. Their box location would be moved to the administrative office and retain same number and last line of address. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers will need to use the Poland name and ZIP code in the last line of address in order to insure regular and effective service.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

East Poland is an incorporated community located in Androscoggin County. The community is administered politically by Poland Board of Selectmen. Police protection is provided by the Androscoggin Sheriffs Department. Fire protection is provided by the Poland Volunteer Fire Department. The community is comprised of retirees, commuters, self employed, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Liberty Baptist Church , Dan's Auto Labbay's Repair Garage Empire Grove . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Poland Post Office will be available at the Poland Post Office. Government forms normally provided by the Post Office will also be available at the Poland Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity
Response: The customer expressed a concern for the loss of a social center. Residents may continue to meet informally, socialize, and share information at any local store, church, and residences in town
2. **Concern:** EMPLOYEES LOOSING THEIR JOBS
Response: The customer expressed a concern for employees losing their jobs. In the event of a discontinuance, no career employees would lose their job. The OIC of the office would be assigned back to his administrative office.
3. **Concern:** No Concern
Response:

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on November 26, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 29,590 with a breakdown as follows:

| | |
|---|-------------------|
| Postmaster Salary (EAS-55, No COLA) | \$ 22,288 |
| Fringe Benefits @ 33.5% | \$ 7,466 |
| Annual Lease Costs | <u>+ \$ 6,000</u> |
| Total Annual Costs | \$ 35,754 |
| Less Annual Cost of Replacement Service | <u>- \$ 6,164</u> |
| Total Annual Savings | <u>\$ 29,590</u> |

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster retired on November 26, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Poland Post Office provided delivery and retail service to 82 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 19. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$29,590 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the East Poland Post Office , Minot Post Office and Poland Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JAMES THORNTON
Manager, Post Office Operations

06/14/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the EAST POLAND Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



08/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/15/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Jim McCartney".

JIM MCCARTNEY
Post Office Review Coordinator
151 FOREST AVE
PORTLAND, ME 04101-9990

Date of Posting: 06/14/2011

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UNITED STATES POSTAL SERVICE

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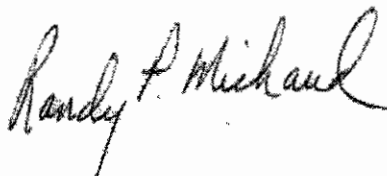
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Thank you for your assistance.



RANDY MICHAUD
151 FOREST AVE
PORTLAND, ME 04101-9990

| | |
|-----------|----------------------|
| DOCKET NO | <u>1361816-04230</u> |
| ITEM NO | <u>36</u> |
| PAGE | <u>2</u> |

Date of Posting: 06/14/2011

Posting Round Date:

Date of Removal: 08/15/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE EAST POLAND, ME POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on November 26, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Poland Post Office, an EAS-55 level, provides service from 08:00 to 12:00 and 13:00 to 17:00 Monday - Friday, 08:00 to 12:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 12:00 on Saturday to 82 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 20 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$23,592 (62 revenue units) in FY 2008; \$19,230 (50 revenue units) in FY 2009; and \$18,640 (49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

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On April 26, 2011, 182 questionnaires were distributed to delivery customers of the East Poland Post Office. Questionnaires were also available over the counter for retail customers at the East Poland Post Office. 71 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 12 favorable, 21 unfavorable, and 38 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Poland Post Office, an EAS-18 level office. Window service hours at the Poland Post Office are from 08:00 to 12:30 and 13:30 to 16:00, Monday through Friday, and 08:15 to 11:15 on Saturday. There are 192 post office boxes available.

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The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- 1. Concern:** Customers expressed concern about having to erect a rural mailbox.

Response: Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.
- 2. Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
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DOCKET NO 1361816-04230
ITEM NO 36
PAGE 4

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PROPOSAL TO CLOSE
THE EAST POLAND, ME POST OFFICE
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DOCKET NUMBER 1361816 - 04230

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**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/15/2011

Postal Customers of the East poland Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the East poland Post Office, which was posted 06/14/2011 through 08/15/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the East poland Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script that reads "Randy Michaud".

RANDY MICHAUD
151 FOREST AVE
PORTLAND, ME 04101-9990



08/29/2011

MEMO TO THE RECORD

SUBJECT: EAST POLAND
Docket Number 1361816 - 04230

The proposal to consolidate the EAST POLAND was posted with an "Invitation for Comments," at the EAST POLAND from 06/14/2011 through 08/15/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

JIM MCCARTNEY
Post Office Review Coordinator
NORTHERN NEW ENGLAND PFC District



A. Office

Name: EAST POLAND State: ME Zip Code: 04230
Area: NORTHEAST District: NORTHERN NEW ENGLAND PFC
Congressional District: Maine 2nd County: ANDROSCOGGIN
EAS Grade: 55 Finance Number: 222535
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Jim McCartney
Title: NORTHERN NEW ENGLAND PFC Post Office Review Coordinator
Tele No: (207) 482-7168

Date: 08/29/2011
Fax No: (207) 482-7266



08/29/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
EAST POLAND
Docket Number 1361816 - 04230

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

Deborah C Essler

DEBORAH ESSLER
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: EAST POLAND, ME, 04230-9998
EAS Level: 55
District: NORTHERN NEW ENGLAND PFC
County: ANDROSCOGGIN
Congressional District: Maine 2nd
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: retired
Alternate Service Proposed: Rural Route Service
Customers Affected:
Post Office Box: 82
General Delivery: 0
Rural Route: 0
Highway Contract Route (HCR): 0
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 82

| Date | Action |
|------------|--|
| | Office suspended. Reason suspended: |
| | Suspension notice sent to Headquarters. |
| 11/26/2008 | Postmaster vacancy occurred. Reason: retired |
| | OIC: Career: 0 Noncareer: 0 Other Employees: 0 |
| 03/14/2011 | District manager authorization to study. |
| | Questionnaires sent to customers. Number sent: 182 Number Returned: 71 |
| 04/26/2011 | Analysis: Favorable 12 Unfavorable 21 No Opinion 38 |
| | Petition received. Number of signatures: 0 |
| | Concerns expressed: |
| | Congressional Inquiry received: No |
| | Concerns expressed: |
| 06/03/2011 | Proposal and checklist sent to district for review. |
| 06/01/2011 | Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached). |
| 06/03/2011 | Proposal and invitation for comments posted and round-dated. |
| 08/18/2011 | Proposal and invitation for comments removed and round-dated. |
| | Comment Analysis: |
| | Favorable 0 Unfavorable 0 No Opinion 0 0 |
| None | Premature PRC appeal received. |
| | Concerns expressed: |
| 06/03/2011 | Updated PS Form 4920 completed (if necessary). |
| 08/29/2011 | Certification of the official record. |
| | District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations. |
| | Headquarters logged in official record (option entry). |
| | Record returned to district for additional consideration. |
| | Record returned as not warranted. |
| | Final determination posted at affected office(s) and round-dated. |
| | Final determination removed and round-dated. |
| | Postal Bulletin Post Office Change Announcement form sent to Headquarters. |
| | No appeals letter received from Headquarters. |
| | Appeal to PRC received. |
| | PRC opinion received on appeal: |
| | Affirmed: Remanded: USPS Withdrawn: |
| | Address management systems notified to updated AMS report. |
| | Discontinuance announced in Postal Bulletin No.: Effective date: |

Review Coordinator/person most familiar with the case:

| | |
|---|------------------|
| JIM MCCARTNEY | (207) 482-7168 |
| Name/Title | Telephone Number |
| JIM MCCARTNEY | (207) 482-7168 |
| District Post Office Review Coordinator | Telephone Number |



08/30/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the East Poland Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jim McCartney, Post Office Review Coordinator, at (207) 482-7168 or Randy Michaud Manager Post Office Operations.

DEBORAH ESSLER
DISTRICT MANAGER
151 FOREST AVE
PORTLAND, ME 04101-9990

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4B/P1361816.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the EAST POLAND was received by 09/11/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/05/2011

Date of Removal: 11/06/2011

FINAL DETERMINATION TO CLOSE
THE EAST POLAND, ME POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on November 26, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This is a management initiated study to determine if regular and effective service can be provided through alternate means.

The East Poland Post Office, an EAS-55 level, provides service from 08:00 to 12:00 and 13:00 to 17:00 Monday - Friday, 08:00 to 12:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 12:00 on Saturday to 82 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 19 transaction(s) accounting for 20 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$23,592 (62 revenue units) in FY 2008; \$19,230 (50 revenue units) in FY 2009; and \$18,640 (49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 31, 2011, representatives from the Postal Service were available at the Poland Regional High School Auditorium to answer questions and provide information to customers. 4 customer(s) attended the meeting.

On April 26, 2011, 182 questionnaires were distributed to delivery customers of the East Poland Post Office. Questionnaires were also available over the counter for retail customers at the East Poland Post Office. 71 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 12 favorable, 21 unfavorable, and 38 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Poland Post Office, an EAS-18 level office. Window service hours at the Poland Post Office are from 08:00 to 12:30 and 13:30 to 16:00, Monday through Friday, and 08:15 to 11:15 on Saturday. There are 192 post office boxes available.

Retail service is also available at the Minot Post Office an EAS-16 level office, located one miles away. Window service hours at Minot Post Office are from 08:30 to 12:30 and 14:00 to 16:00, Monday through Friday and 08:30 to 11:30 on Saturday. There are 475 post office boxes available for rent.

The proposal to close the East Poland Post Office was posted with an invitation for comment at the East Poland Post Office, Minot Post Office and Poland Post Office from June 14, 2011 to August 15, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern about having to erect a rural mailbox.

Response: Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.
2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities or elderly who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. As far as window hours, attempts are made to stagger the scheduled lunch breaks so as to have a neighboring office open while another is closed.

4. **Concern:**

Customers expressed concern that postal employees at the adminoffice Post Office are rude

Response:

The customer expressed a concern that postal employees at the East Poland Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

5. **Concern:**

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers who retain Po Box service would continue to use their same mailing address and box number when moved to the Poland Post Office. Customers who elect to receive roadside delivery will be assigned a 911 address. The new street address will need to use the Poland name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

6. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

7. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

8. **Concern:**

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the

mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

9. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows
- Response:** The customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
10. **Concern:** FAVORABLE
- Response:**
11. **Concern:** You were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
12. **Concern:** Customer expressed concern regarding the timing of the window transaction survey.
- Response:** The window transaction survey only accounts for retail window transactions and does not include mail distribution and administrative duties. These additional duties are counted as part of a postmaster's workload, but not as window transactions. The office's low daily workload for fiscal year 2010 was the initial basis for study.
13. **Concern:** Customers expressed concern about having to erect a rural mailbox
- Response:** Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 5.2 miles away.
14. **Concern:** Customers were concerned about having to make an address change on their bank checks and stationery
- Response:** Customers who wish to remain with PO Box service will not have a change in address. Their box location would be moved to the administrative office and retain same number and last line of address. Customers that erect a rural mailbox along the carrier's line of travel will be assigned a 911 address. Customers will need to use the Poland name and ZIP code in the last line of address in order to insure regular and effective service.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

East Poland is an incorporated community located in ANDROSCOGGIN County. The community is administered politically by Poland Board of Selectmen. Police protection is provided by the Androscoggin Sheriffs Department. Fire protection is provided by the Poland Volunteer Fire Department. The community is comprised of retirees, commuters, self employed and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Liberty Baptist Church , Dan's Auto Labbay's Repair Garage Empire Grove . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the East Poland Post Office will be available at the Poland Post Office. Government forms normally provided by the Post Office will also be available at the Poland Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customer expressed a concern about the loss of the community bulletin board at the Post Office. |
| Response: | Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information. |
| 2. Concern: | Customers expressed concern for loss of community identity |
| Response: | The customer expressed a concern for the loss of a social center. Residents may continue to meet informally, socialize, and share information at any local store, church, and residences in town |
| 3. Concern: | EMPLOYEES LOOSING THEIR JOBS |
| Response: | The customer expressed a concern for employees losing their jobs. In the event of a discontinuance, no career employees would lose their job. The OIC of the office would be assigned back to his administrative office. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on November 26, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 29,590 with a breakdown as follows:

| | |
|---|-------------------|
| Postmaster Salary (EAS-55, No COLA) | \$ 22,288 |
| Fringe Benefits @ 33.5% | \$ 7,466 |
| Annual Lease Costs | <u>+ \$ 6,000</u> |
| Total Annual Costs | \$ 35,754 |
| Less Annual Cost of Replacement Service | <u>- \$ 6,164</u> |
| Total Annual Savings | <u>\$ 29,590</u> |

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the East Poland, ME Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Poland Post Office, located five miles away.

The postmaster retired on November 26, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The East Poland Post Office provided delivery and retail service to 82 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 19. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$29,590 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the East Poland Post Office, Minot Post Office and Poland Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the East Poland Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at East Poland Post Office, Minot Post Office and Poland Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

09/26/2011

Date



10/05/2011

OFFICER-IN-CHARGE/POSTMASTER
East Poland Post Office

SUBJECT: Letter of Instructions Regarding Posting of the East Poland Post Office Final
Determination Docket No. 1361816 - 04230

Please post in the lobby the enclosed final determination to close the East Poland Post Office. The final determination must be posted in a prominent place from 10/05/2011 through close of business on 11/06/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/07/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (207) 482-7168.

Sincerely,

A handwritten signature in cursive script that reads "Jim McCartney".

JIM MCCARTNEY
POST OFFICE REVIEW COORDINATOR
151 FOREST AVE
PORTLAND, ME 04101-9990

Enclosures:
Final Determination Official Record



Date of Posting: 10/05/2011

Date of Removal: 11/06/2011

FINAL DETERMINATION TO CLOSE
THE EAST POLAND, ME POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1361816 - 04230



Date of Posting: 10/05/2011

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